



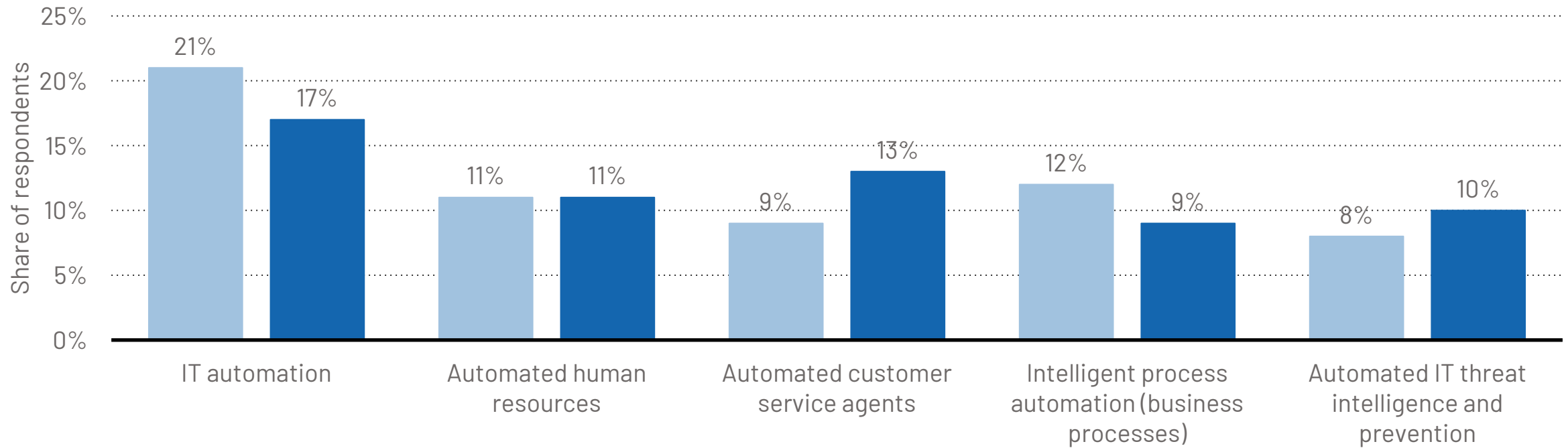
LEADING ARTIFICIAL INTELLIGENCE (AI) USE CASES FOR ENTERPRISES WORLDWIDE IN 2020 AND OVER NEXT TWO YEARS

Software

LEADING ARTIFICIAL INTELLIGENCE (AI) USE CASES FOR ENTERPRISES WORLDWIDE IN 2020 AND OVER NEXT TWO YEARS

AI solutions: leading use cases for enterprises worldwide 2020

■ Today ■ Next two years



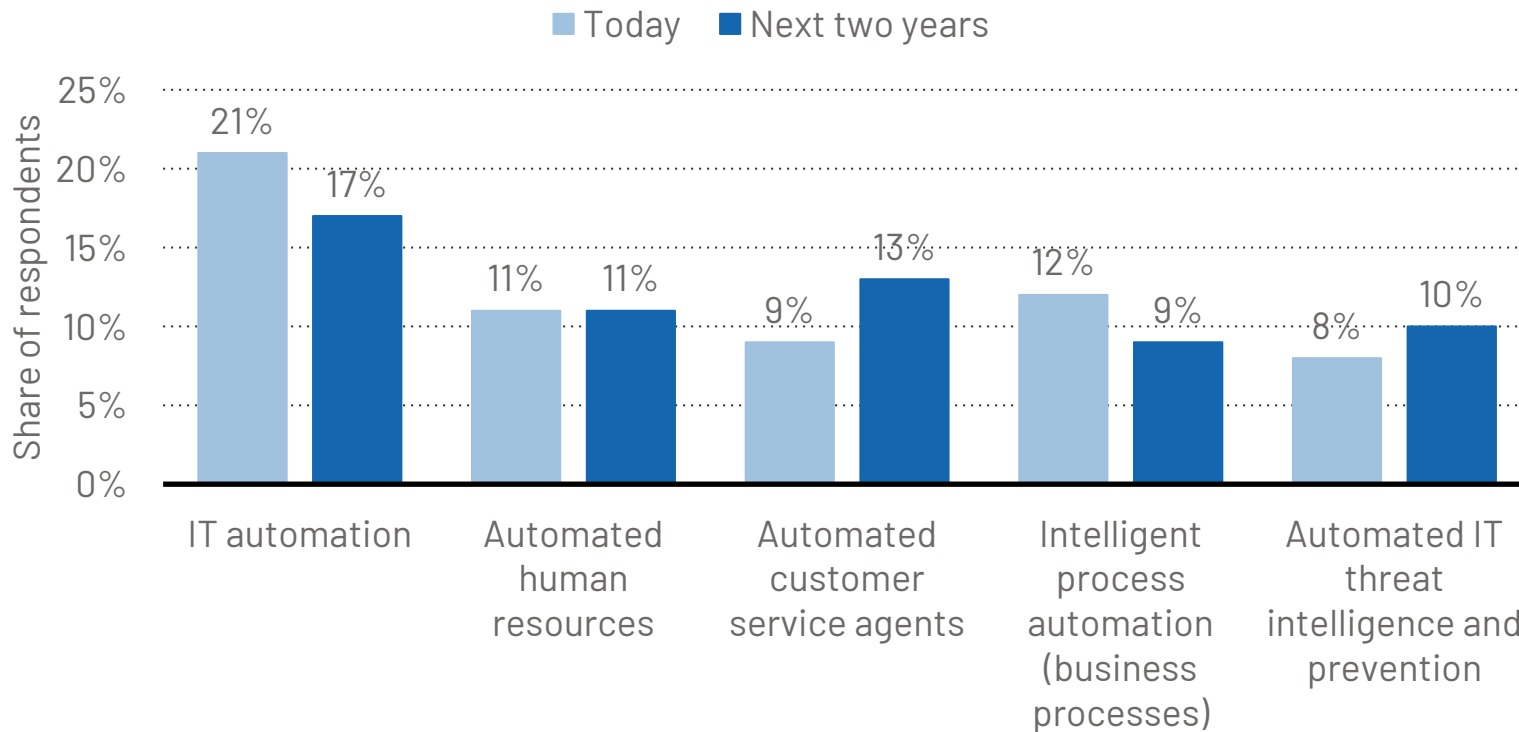
Note(s): Worldwide; March 2020; 2,056 respondents

Further information regarding this statistic can be found on [page 8](#).

Source(s): IBM; IDC; [ID 1184478](#)

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Your Headline

Your Notes:

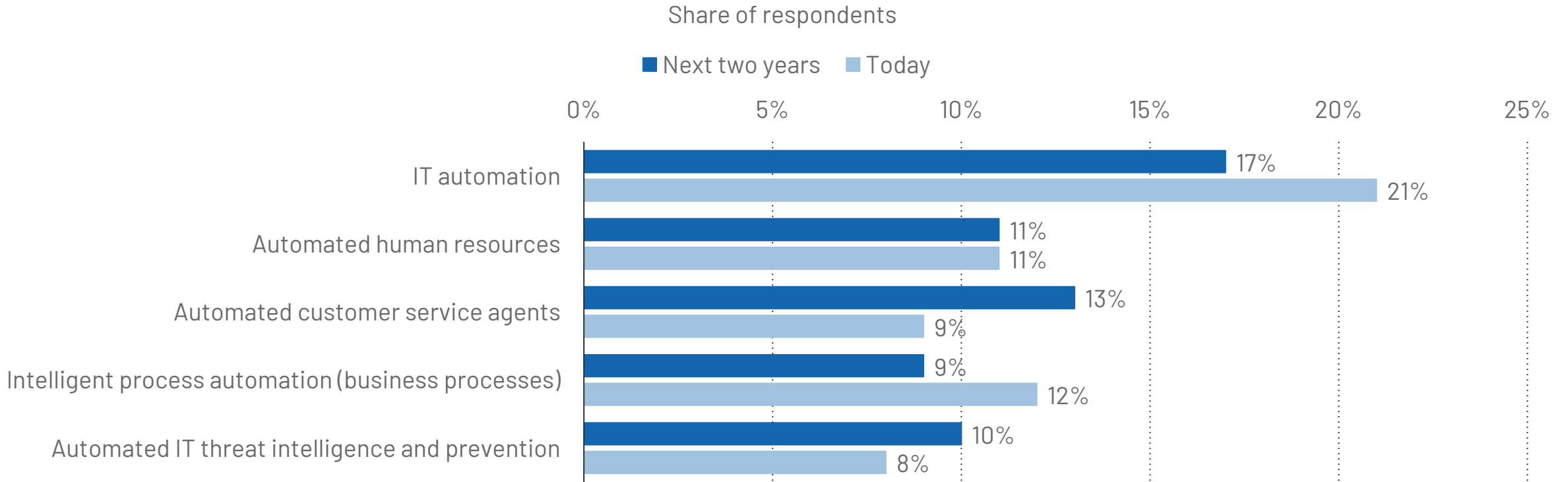
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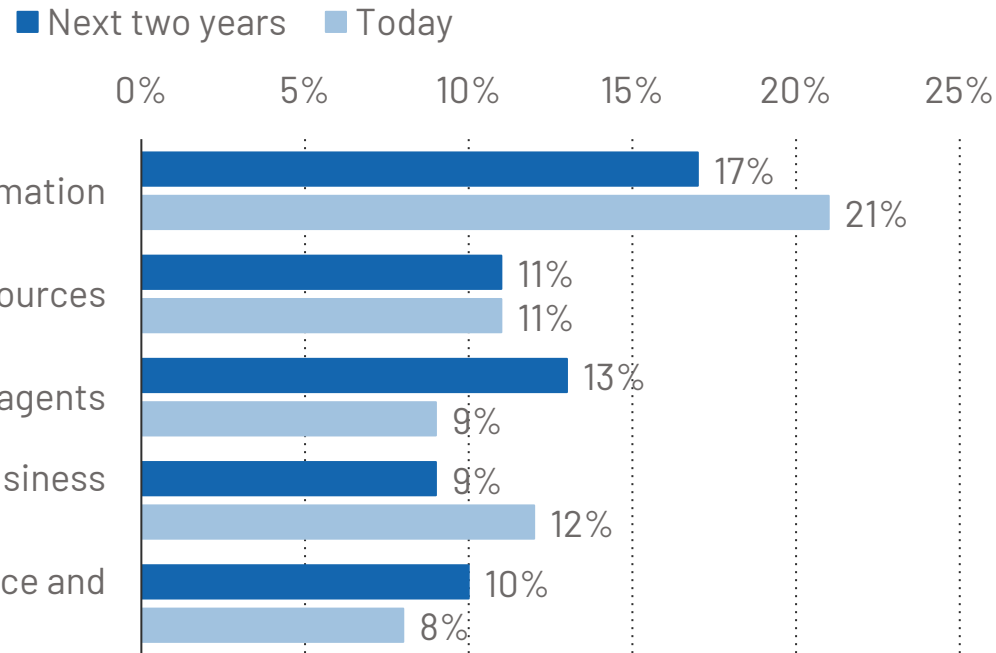
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Share of respondents



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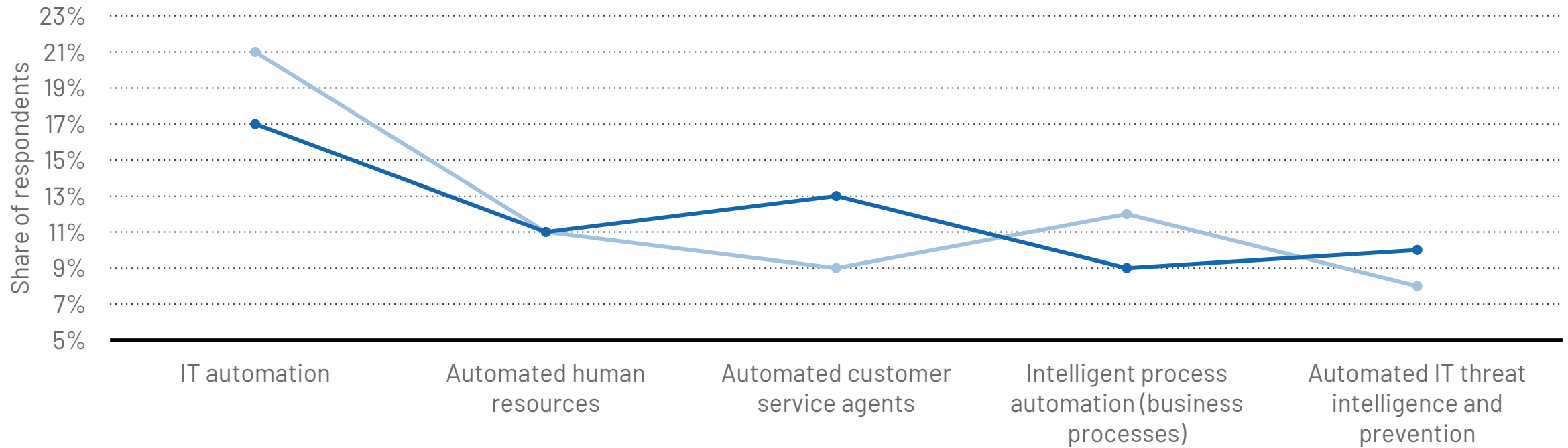
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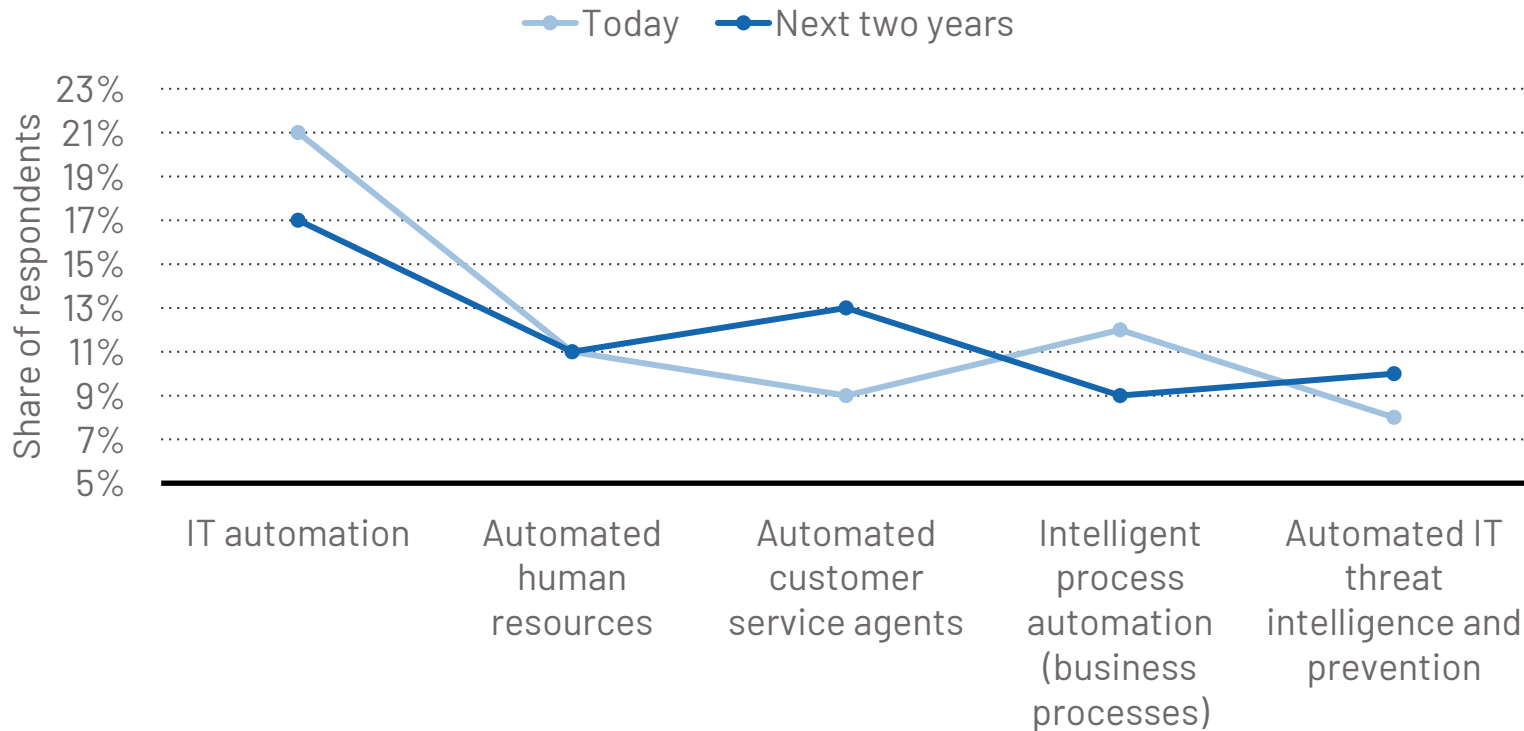
— Today — Next two years



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Source and methodology information

Source(s)	IBM; IDC
Conducted by	IDC
Survey period	March 2020
Region(s)	Worldwide
Number of respondents	2,056
Age group	<i>n.a.</i>
Special characteristics	<i>n.a.</i>
Published by	IBM
Publication date	July 2020
Original source	Future-Proof Your IT Architecture and Business with Hybrid Multicloud and AI, page 5
Website URL	visit the website
Notes:	<i>The source does not provide the original wording of the question posed during the survey nor the information regarding multiple answering options.</i>

Description

Among respondents, the most popular artificial intelligence (AI) use case was IT automation, both "today" in 2020 and over the next two years with 21 and 17 percent, respectively. IT automation includes replacing or reducing human interaction with IT systems through the use of software or systems in order to achieve the enterprise's desired results.